Guest Behaviour, Staff Respect & Alcohol Use Policy

Baywatch Retreat – Augusta, WA

At Baywatch Retreat, we're committed to creating a safe, welcoming, and respectful environment for all guests and staff. This is a place of connection, calm, and care, where courtesy and mutual respect are at the heart of every stay. We work hard to ensure your experience is both enjoyable and memorable — and we thank you for supporting a space where everyone feels valued and comfortable.

Our Expectations

We kindly ask that all guests:

- Treat staff and fellow guests with courtesy and respect at all times.
- Communicate calmly and constructively in all interactions, especially when raising concerns.
- Refrain from using offensive, aggressive, or discriminatory language or behaviour.
- Respect the personal space, privacy, and safety of others.

Zero Tolerance for Abuse:

We have a **zero tolerance** policy toward:

- Verbal abuse, shouting, swearing, or intimidation.
- Physical threats or violence of any kind.
- Disrespectful, discriminatory, or harassing language or actions based on race, gender, age, sexuality, disability, or belief.
- Any behaviour that causes staff to feel unsafe or undermines their wellbeing.
- Deliberate attempts to undermine the integrity of the business or take any action—verbal, written, or otherwise—that could jeopardise the reputation of Baywatch Retreat or its staff.

Our Right to Act:

In the event of unacceptable behaviour:

1. Guests will be issued a clear verbal or written warning where appropriate.
2. In serious cases or if the behaviour continues, guests may be asked to leave the property immediately without refund.
3. Where necessary, we may involve local authorities or take legal action to ensure the safety of our staff and other guests.

Guest Alcohol Policy:

Guests are welcome to bring and consume their own alcohol on the property. You may enjoy your drinks in your room or in shared spaces such as the dining room, living room, courtyard, upstairs balcony, and front garden.

We kindly ask that alcohol is consumed responsibly and respectfully, with consideration for other guests.

Please note:

- The dining room and all shared areas close at 10:30pm. Quiet hours apply from this time.
- No alcohol is sold or supplied by Baywatch Retreat.
- Guests are responsible for keeping shared areas clean and tidy after use.
- Excessive noise or disruptive behaviour may result in early termination of stay.
- By choosing to stay at Baywatch Retreat, you agree to uphold these standards to ensure a peaceful and enjoyable environment for all.

Regards,

The Baywatch Retreat Team